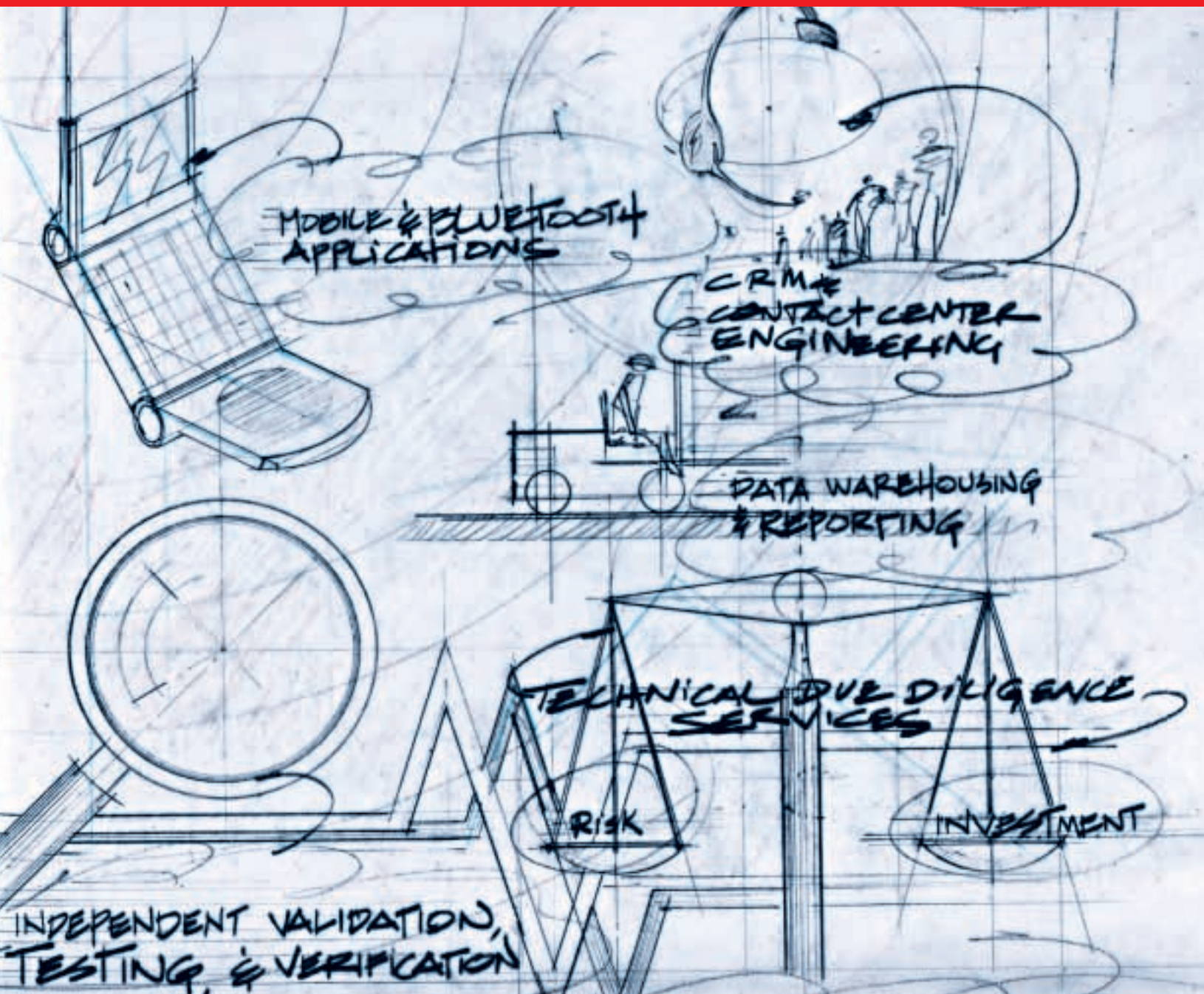


Architects of Communication



We **enable** our clients to obtain their communications and technology goals through the unbiased application of emerging technologies.



CRM & Contact Center Engineering

Our design and audit services aid you in reducing operating costs while increasing operational efficiency.

- Requirements Analysis, RFP Development, Proposal Analysis
- Design, Procurement, Systems Integration and Implementation
- Planning, Supervising, and Performing Contact Center Deployment



Mobile & Bluetooth Applications

We guide you through the use of these emerging technologies and employ a systems engineering approach to seamlessly integrate your new and existing technologies.

- Mobile Deployment Process Engineering
- Mobile Applications Integration Services
- Wireless Network Design and Security Architecture



Data Warehousing and Reporting

We can turn your raw data into usable measurements for making intelligent decisions.

- Data Analysis and Statistical Correlation
- Data Mining and Presentation Applications
- Integration of Disparate Data Sources into Centralized Reporting Systems



Independent Validation, Testing, and Verification

We help you be sure that a vendor's claims accurately state the product capabilities, and we enhance your electronic, mechanical, and software systems and components by improving performance, reducing support costs, and mitigating potential risks.

- Vendor Acquisition Support – All Phases
- Development and Independent Monitoring of Test and Acceptance Plans
- Reliability/Availability/Maintainability (RAM) Engineering



Technical Due Diligence Services

We provide the support you need to make high-stakes business decisions regarding the acquisition of new technologies and services.

- Independent Technology Assessment
- Technical Staff Aptitude Assessment
- Business Process Reengineering

Let us show you how we can **enable your company!**